



BeMore



Case Study

SUCCESS STORY

Our client is the leading e-commerce
online shopping providers in India

Development of web based
application in SharePoint

www.bemore.ch



About the Client

Our client is a leading e-commerce company that made online shopping popular in India. Their website is one of the top 10 Indian websites. During its initial years, our client focused only on books, and soon as it expanded, it started offering other products like electronic goods, air conditioners, air coolers, stationery supplies and life style products and e-books.

They employ more than 4,500 people and offer products on Cash on Delivery which is considered to be one of the main reasons behind its success. They also allow other payment methods - Credit or Debit card transactions, net banking, e-gift voucher and Card Swipe on Delivery.

Project Scope

The scope of the project is to develop a web based application to Operations team to manage the audits, feedback management and calibration management of customer support team.

- To define audits for the samples selected for the audit
- Active Directory integration for all users of the website
- Automate the Quality Audits that are performed by Auditors
- Audits are performed on various process on every consultant
- Monitoring the Audits and Track the operations outcomes
- Workflow definition for audits
- Calibrating the Audit Programmes
- Define new Process audit forms templates
- Publishing and releasing the templates for audit
- Generating reports through various filters and parameters
- Exporting all required details to excel
- Maintaining employee database
- Alerts and Email reminders
- Automating the escalation procedures

Technology

#	Tools Used	Version
1	SharePoint Foundation	2013
2	SQL Server	2008 R2
3	IIS	7.5
4	SMTP Server	
5	.NET Framework	4.0
6	jQuery & JavaScript	



BeMore Role

End-to-end involvement from requirement collection, data model design, design of interfaces, development and implementation of website, production rollout and support.

Staffing and Efforts

Project Manager	Onsite Coordinator	Developer	Tester
1	1	2	1

The project duration is 4 months.

Client Benefits

- Cost effective development
- Best engagement support
- Solution Accessible anywhere in the company network
- Easily customizable
- Any time support
- Reduced maintenance cost
- Fast response from the team

About BeMore

BeMore is a Swiss-based company offering its IT expertise to a wide variety of businesses around the world since 2004. BeMore has dedicated development centre in Bangalore, India that caters to the demanding business needs and expectations of the customers by providing quality and efficient IT solutions. We collaborate closely with our customers to understand their business needs and assist them to define solutions and use power of IT in their business. We have about 1000+ employees in France, Switzerland, UK, Dubai, Spain and India.

Our Core Competencies:

- ✓ Web Solutions (eCommerce, B2B, B2C, SEO/SMO)
- ✓ Telesales Solutions – Order Management, Supply Chain Solution
- ✓ Managing data analytics and Business Intelligence (BI)
- ✓ Quality Assurance and Testing – Manual and Automation
- ✓ Technical and Management consulting



BeMore



Case Study

BeMore has been collaborating very closely with transnational clients, such as Nestlé, since inception. A telesales solutions designed and developed by BeMore has been accepted as a Standard European Solution for all Nestlé sales centres. Presently this sales solution handles 3 billion CHF turnover per annum. Our management team has working experience of more than 15 years with Nestlé. BeMore is also a trusted partner to its clients for website implementation on a wide range of technologies, including successful implementations of e-Commerce websites (B2B & B2C) in Europe, the GCC region and India. We have also built up an impeccable track record in providing native Android & iOS mobility solutions, and on multi-OS mobile development platforms such as Xamarin. Our Swiss principals and adherence to Swiss quality ab initio, gives us our unique identity.

For more information about BeMore, visit www.bemore.ch